



ISO 9001:2015 Requirements Course

Course Description:

This course is intended to provide participants with an understanding of the requirements in the ISO 9001:2015 standard, along with the terms and definitions in ISO 9000:2015 necessary to understand and interpret ISO 9001:2015. The course includes interactive discussion and hands on activities to ensure understanding and retention.

Course Objectives:

- Understand the Quality Management Principles
- Understand ISO 9001:2015 requirements
- Understand key components of a Quality Management System
- Identify required documented information

Agenda

8:30a	Welcome and introductions
9:00a	Key terms and concepts <ul style="list-style-type: none">• Quality Management Principles• Process Approach• Risk-Based Thinking• High Level Structure Clauses 1-3
10:00a	Break
10:15a	Clause 4 – Context of the organization Clause 5 – Leadership
12:00p	Lunch
12:45p	Clause 6 – Planning Clause 7 – Support Clause 8 – Operation
3:00p	Break
3:15p	Clause 8 – Operation, continued Clause 9 – Performance Management Clause 10 – Improvement
5:00p	End of course

DURATION: 1 day

COST: CONTACT US
per site, up to 12 participants

PREREQUISITES:

Participants should plan on acquiring a copy of ISO 9001:2015 and ISO 9000:2015 prior to attending the course.

WHO SHOULD ATTEND:

This course is suitable for anyone who wants to understand the requirements of ISO 9001:2015. No prior experience with ISO 9001 is assumed.